



## Visitor information

- Visiting hours are from **6:30pm – 7:30pm**
- Visits are limited to two sessions per week for children & adolescents and one session per week for adults.
- Schedule:

| Day:   | Monday | Tuesday        | Wednesday | Thursday | Friday         |
|--------|--------|----------------|-----------|----------|----------------|
| Units: | CTC    | Youth Services | Del Sol   | CTC      | Youth Services |
|        | TCU    | ITU            | NTC       | TCU      | NTC (Youth)    |

- Only two visitors for each patient are allowed at a time.
- No visitor under the age of 18 is allowed on the units. All visitors are required to provide valid identification. Childcare is not provided in the lobby. Children must be always attended by a responsible adult.
- All visitors must check in upon arrival.
- Visitation starts promptly at 6:30pm. Staff escorts visitors twice to the unit, once at 6:30pm and once at 7pm. Please be on time.
- Visitors are asked to keep their personal belongings, including cellphones, secured inside their vehicle before visiting a patient.
- Visits occur in the common areas of the unit, such as the courtyard or dayroom, with supervision by our staff. Visitors who engage in disruptive behavior or who wear inappropriate attire may be asked to leave.
- All items for the patient must be delivered to him or her through the receptionist at the front desk. We strongly discourage visitors from bringing patient belongings beyond a three-day supply of clothing. Any items brought in will be searched. We are not responsible for items that are left behind.
- For the safety of our patients, we ask that you do not bring the following: food, drinks, tobacco products, lighters, matches, clothes with strings, shoelaces, belts, jewelry, sharp objects, pillows, electronic devices, stuffed animals, and blankets.
- We are a smoke-free facility.